



RMA REQUEST

Please complete and return this form with the customer's invoice to REFCO-US by email
CustomerService@refcoswiss.com

Once returned you should receive your RMA number within (1) one business day. If you do not receive your RMA please call customer service at 800-848- 4232.

Each product considered for our 2-year warranty MUST include this completed form AND a copy of the customer's invoice showing date and part number.

I. YOUR COMPANY INFO

Wholesaler Name _____

Street Address _____

City _____ State _____ Zip _____

Contact Name _____

Ph # _____ Fax # _____

Email _____

Your company's claim number _____

II. PRODUCT DESCRIPTION **** All fields must be filled in ****

Part No.	Serial No.	Check One
_____	_____	___ Repair ___ Replace ___ Credit

Reported Problem: _____

Part No.	Serial No.	Check One
_____	_____	___ Repair ___ Replace ___ Credit

Reported Problem: _____

Part No.	Serial No.	Check One
_____	_____	___ Repair ___ Replace ___ Credit

Reported Problem: _____

III. COMPLETED BY REFCO

RMA # _____ **DATE ISSUED:** _____ **BY:** _____

Ship product back to factory address below for warranty inspection.

Item may be field scrapped and not required to ship back to factory.

Credit Issued (see next page)

Warranty replacement sent